



CHAPCO

WARRANTY

CHAPCO® SINGLESYSTEMSM

LIMITED SYSTEM WARRANTY

Subject to the conditions and limitations stated in this document, H.B. Fuller Construction Products Inc. ("HBF-CP") warrants to the original owner ("Owner") that the CHAPCO® Surface Preparation Products and CHAPCO Flooring Adhesives (listed in the table below), when used together as a complete System (1) will not break down or lose their bond or adhesion due to a manufacturing defect, effective from the date of installation for the timeframe (2) indicated in the table below:

CHAPCO PRODUCT SYSTEMS

Surface Preparation Products	Flooring Adhesive Products	Period	
CHAPCO® MP — Multi-Purpose Primer CHAPCO® ADDITIVE — Patch Additive CHAPCO® SMOOTHFINISH™ — Skim Coat and Leveler CHAPCO® QDP PLUS — Quick-Set Deep Patch CHAPCO® PATCH — Latex Modified Patch CHAPCO® STANDARD — Self-Leveling Underlayment CHAPCO® PREMIUM — Self-Leveling Underlayment CHAPCO® ULTIMATE WL — WearLayer/Self-Leveling Underlayment CHAPCO® ULTIMATE FIBER — Self-Leveling Underlayment	Safe-Set® 2 Pressure Sensitive Carpet Adhesive HMT	15 Years	
	Safe-Set® 3 Premium Carpet Adhesive HMT		
	Safe-Set® 7 Clear Thin Spread Adhesive HMT		
	Safe-Set® 975 Wet-Set Carpet Adhesive HMT		
	Safe-Set® 607 Premium Spray Adhesive HMT		
	Safe-Set® 602 Pressure Sensitive Carpet Spray Adhesive HMT		
	U S E D	Safe-Set® DB 900 Carpet Adhesive HMT	10 Years
		CHAPCO'S CHAMPION™ 255 Urethane Wood Adhesive	
		Top Gun Premium Multi-Purpose Latex Adhesive	
		Safe-Set® 475 Hi-Tack Floor Carpet Adhesive	
Safe-Set® 231 Vinyl Plank and Flooring Adhesive			
Safe-Set® 299 Premium Vinyl Tile Adhesive			
W I T H	Safe-Set® 4 Cove Base Adhesive	5 Years	
	Safe-Set® 400 White Cove Base Adhesive		
	Safe-Set® 154 Performance Plus Multi-Purpose Adhesive		
	Safe-Set® 155 Multi-Purpose Adhesive		
	Safe-Set® 355 Multi-Purpose Adhesive		
	Safe-Set® 775 Clear Thin Spread Adhesive		
	Safe-Set® 321 Sheet Vinyl Adhesive		

(1) System = Use of Surface Preparation Product + Adhesive Product shown above. Products must be properly installed using approved methods, approved flooring, approved substrates and other materials as enumerated in CHAPCO Product Data Sheets.

(2) The Adhesive used dictates length of warranty for the system.

EXCLUSIVE REMEDY. The CHAPCO products must be properly applied as a System, using approved substrates and other materials as enumerated in HBF-CP's specifications, all applicable building code regulations, and applicable industry standards and guide-lines that are not in conflict with HBF-CP specifications and guidelines. CHAPCO products must be used within their shelf life and must be installed in accordance with HBF-CP written guidelines and specifications in effect on the date of installation.

For any valid claim presented under this limited warranty, HBF-CP will supply the owner with labor and materials necessary to repair or replace the specific portion of the flooring installation (CHAPCO products and flooring) that involves the defective CHAPCO product. HBF-CP will not pay more for the repair or replacement of the flooring installation (CHAPCO product and flooring) than the original per square foot purchase price of the portion being replaced, including labor and materials. Due to product availability, HBF-CP cannot guarantee an exact match to the specific flooring used for the installation. Therefore, it is recommended that the owner maintain adequate stock of the original flooring installed.

EXCLUSIONS. HBF-CP is not responsible for any of the following: structural failure or workmanship not performed in accordance with HBF-CP's or other manufacturers' instructions and/or the applicable industry standards; normal wear and

tear resulting from usage; abnormal or improper use and maintenance; losses due to delays or any other consequential damages; installations with improper substrate preparation; damage due to flooding, hydrostatic pressure, puddling, improper maintenance, sewer backup, acts of God, excessive or low relative humidity or any issues not related to excessive moisture proven to be coming through the moisture vapor barrier; floors not installed in accordance with the flooring manufacturer's recommendations including, but not limited to, temperature, relative humidity, and proper maintenance; floors not installed in accordance with the flooring manufacturer's most recent published literature pertaining to glue down installations, including but not limited to, wood flooring acclimation, expansion space, jobsite temperature, relative humidity and air flow requirements. HBF-CP will repair or replace the affected floor area one time only. This limited warranty is to the original owner only and is nontransferable.

WARRANTIES DISCLAIMED. THE WARRANTY STATED ABOVE IS IN PLACE OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED TO THE EXTENT ALLOWED BY LAW. HBF-CP EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ALTHOUGH HBF-CP MAY HAVE SUGGESTED THE CHAPCO PRODUCT(S) OR DEVELOPED THE CHAPCO PRODUCT(S) AT THE REQUEST OF THE OWNER AND/OR APPLICATOR, IT IS THE RESPONSIBILITY

SINGLESYSTEMSM WARRANTY



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OF THE OWNER AND/OR APPLICATOR TO TEST AND DETERMINE THE SUITABILITY OF THE CHAPCO PRODUCTS FOR THE INTENDED USE AND PURPOSE, AND THE OWNER AND/OR APPLICATOR ASSUMES ALL RISK AND LIABILITY WHATSOEVER REGARDING SUCH SUITABILITY

LIMITATION OF REMEDIES AND DAMAGES. THE REPAIR/REPLACEMENT REMEDY STATED IN THIS WARRANTY TAKES THE PLACE OF ALL OTHER REMEDIES AGAINST HBF-CP AND IS THE ONLY REMEDY AGAINST HBF-CP AVAILABLE TO OWNER OR TO ANY OTHER PARTY. IN NO EVENT WILL HBF-CP BE LIABLE FOR SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LOST PROFITS) ARISING OUT OF OR CONNECTED TO THE CHAPCO PRODUCTS OR THE SYSTEM, OR TO ANY USE OR MISUSE OF THE CHAPCO PRODUCTS, REGARDLESS OF ANY STRICT LIABILITY OR NEGLIGENCE OF HBF-CP AND REGARDLESS OF THE LEGAL THEORY (CONTRACT, TORT OR OTHER) USED TO MAKE A CLAIM. IN NO EVENT WILL HBF-CP BE OBLIGATED TO PAY DAMAGES IN ANY AMOUNT EXCEEDING THE ORIGINAL PURCHASE PRICE OF THE PORTION BEING REPLACED THAT INCLUDES MATERIALS AND LABOR. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

HBF-CP MAY IN ITS SOLE DISCRETION CHOOSE TO MAKE SOME EFFORTS BEYOND ITS LEGAL OBLIGATIONS. SUCH ADDITIONAL EFFORTS WILL NOT IN ANY WAY CHANGE THE LIMITATIONS OF REMEDIES AND DAMAGES STATED IN THIS PARAGRAPH OR EXTEND OR CHANGE THIS WARRANTY. PRIOR TO PURSUING ANY LEGAL REMEDY, ANY CLAIMS, DISPUTES, DIFFERENCES OR DISAGREEMENTS BETWEEN HBF-CP AND THE OWNER AND/OR APPLICATOR, ARISING OUT OF OR RELATING TO THIS WARRANTY, WHICH CANNOT BE AMICABLY SETTLED, WILL BE SUBMITTED TO ARBITRATION UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION THEN IN EFFECT.

WARRANTY CLAIMS. Owner shall notify HBF-CP, in writing, within 15 days of the discovery of the alleged defect in the CHAPCO® products and/or System covered by this limited warranty. Owner will provide HBF-CP with a reasonable opportunity to review and investigate the alleged defect. For any limited warranty claim that is not valid, the owner may be required to pay HBF-CP reasonable charges, including travel and labor, associated with investigation of such claim. Mail written claims to the following address:

H.B. Fuller Construction Products Inc.
315 South Hicks Road
Palatine, IL 60067-6972
Attn: CHAPCO Technical Support

COMPLETE AGREEMENT. This limited warranty completely replaces and supersedes any prior oral or written warranties, agreements or representations of HBF-CP relative to the System (if applicable), the CHAPCO products or the application of such CHAPCO products. No one other than an officer or general manager of HBF-CP is authorized to change this limited warranty or any of its provisions.

